



# Walkin' On Water's COVID-19 OPERATING POLICY





Walkin' On Water Surf School is a professional, responsible surf school. Our business operation aims to provide the highest quality of service to our customers.

The safety and wellbeing of our surfers and participants; family and friends of our surfers; our staff; and the wider local, state and national community is of the utmost importance and priority to Walkin' On Water.

Pursuant to this, Walkin' On Water Surf School has written and implemented a strict COVID-19 Operating Procedure to be followed during the times of the COVID epidemic to ensure we can provide the safest service as possible to all interested parties.

Our staff need the cooperation of participants and, possibly, family of participants to ensure the success of this protocol and procedures.





## What are the symptoms of Covid-19?

A coronavirus infection can cause mild to severe respiratory illness.

The most common coronavirus (COVID-19) symptoms reported are fever, breathing difficulties and breathlessness, cough, sore throat, fatigue or tiredness.

COVID-19 is most likely to spread from person-to-person through close contact with an infected person or touching objects or surfaces (such as door handles or tables) contaminated by a person with the infection



A U S T R A L I A



# Safe Practices to Reduce the Risk of Transmission

To reduce the risk of person to person transmission of the COVID-19 virus while participating in Walkin' On Water Surf School activities, safe practices must be followed which include

## *Good Personal Hygiene Practices*

- having hand soap available for washing hands
- reinforce the need for covering sneezes and coughing

*Maintain social distancing*

*Cleaning of equipment after each use*

*Minimising the number of people at any one time*

*Adjusting our standard operating procedures and lesson plans*





## Walkin' On Water Surf School COVID-19 Policy

WoW is introducing and implementing temporary policies and procedural changes aimed at maximised safety and minimized risk of COVID-19 transmission during WoW activities and enable as safe an experience and surf lesson environment as possible for all involved.

### *Lesson and Activity Numbers*

From 1<sup>st</sup> June, numbers will be maxmised at 20 people, including all WoW staff, to be involved in lessons at any one time.

With the activation of Stage 3 of the Queensland State Government's COVID-19 Plan this number can increase to 100 people. At the time of writing Stage 3 comes into effect at 12.01am on July 12<sup>th</sup>





# Walkin' On Water Surf School COVID-19 Policy

*Adjusted WoW Standard Operating Procedures – TEMPORARY ONLY*

Some standard WoW operating procedures will be adjusted including

- Social distancing of at least 1.5m to be maintained throughout the entire lesson
- Sunscreen will NOT be provided
- There will be NO manual sign ins, all sign ins must be done via the website
- Surfboards, including leashes, will be cleaned after each use
- Rash shirts will not be provided as standard for every lesson and every participant. If rash shirts are provided, they will be washed after each use in warm water and detergent in a washing machine
- If wetsuits are used, they will be washed in a solution of water with a cleaning component safe and appropriate to use with wetsuits, for example, distilled white vinegar and an essential oil





# Walkin' On Water Surf School COVID-19 Policy

## *Participant Responsibilities*

During the period of COVID-19, WoW participants have a responsibility to themselves, Walkin' On Water Surf School and the wider community to reduce the transmission and prevalence of the virus. These responsibilities include

- Staying at home if experiencing any COVID symptoms or after having been in contact with a confirmed COVID-19 case
- Completing the sign in participation form online
- Using safe hygiene practices
  - Covering sneezes and coughs
  - Using and immediately disposing of tissues
  - Hand washing
  - Social distancing
- Scanning and completing our Visitor Registration





# Walkin' On Water Surf School COVID-19 Policy

## *Participant Recommendations*

During the period of COVI-19, WoW is recommending participants to

- use their own wetsuit if they have it
- use their own rash shirt, t-shirt or other top for the lesson including on the beach and in the water
- lock all possessions and personal items into their car or have their family or friends look after them and only leave the keys or a small single bag in the surf school truck
- We recommend using the Australian Government's COVIDSafe App







# Walkin' On Water Surf School COVID-19 Policy

## *WoW Staff Requirements and Responsibilities*

- All staff must have successfully completed a COVID-19 online course and have received the certificate
- All staff must have read and understood the WoW COVID-19 policy
- If a staff member is feeling unwell, has any of the symptoms of COVID-19 or been in contact with a confirmed COVID-19 case they are required to stay at home
- All staff must, at all times, practice safe hygiene
- All staff must follow and strictly adhere to the WoW COVID-19 policies during the period of the COVID-19 Epidemic and until such time as these temporary policies are revoked and we revert to the WoW Standard Operating Procedures





# Walkin' On Water Surf School COVID-19 Policy

## *WoW Temporary Procedural Changes*

- There is a new maximum total number per time frame involved in lessons depending on the QLD Government State Stage
- Rash shirts and wetsuits are ONLY to be provided if required
- Arrival and meeting happens on the grass maintaining social distancing
- No sunscreen is to be provided
- At the completion of the lesson
  - All boards and leashes must be cleaned with an antibacterial hygiene or disinfectant spray/wipe
  - All rash shirts must be placed in a separate bucket to be washed as per this policy
  - All wetsuits must be placed in a separate bucket to be washed as per this policy





# Walkin' On Water Surf School COVID-19 Policy

## *WoW Temporary Procedural Changes*

On arrival

- Participants are to meet on the grass and maintain a minimum 1.5m of social distancing
- ALL participants must have completed the online Participant Declaration Form found on our website
- ALL participants must also complete the COVID Visitor Registration by using their camera to scan the QR code which will take our participants to a simple fast registration form for registering their details to adhere to Government Regulations and allow tracking should there be a confirmed COVID case





# Walkin' On Water Surf School COVID-19 Policy

## *Changes to our WoW Standard Lessons Plans*

- Lesson begins with very brief introduction followed by allocation of boards, taking extreme care to maintain required distancing
  - Buddy carry for boards with participants staying right at nose and right at tail to ensure 1.5m
  - On arrival to the beach, participants put the boards on the sand on a line drawn by the instructor. Positions are also to be marked by the instructor for specific board placement, ensuring correct distancing
  - The Instructors is **REQUIRED** to mark the semi circle line as well as designate the specific position of board placement ensuring at all times a minimum 1.5 m distance





# Walkin' On Water Surf School COVID-19 Policy

## *Changes to our WoW Standard Lessons Plans*

Full land component of the lesson is to be done on the beach. During this period, Lessons will not be started at the truck sitting together around the board set up on the stand.

On the beach the full tuition and lesson is conducted including

- Complete introduction
- Explanation and demonstration of techniques
- Practice of the techniques on the sand
- Focus on paddling and unassisted catching of waves
- Emphasised explanation of timing and paddling onto waves by themselves is required
- When it is time for the participants to attached the leash, each participant must fully complete this themselves





# Walkin' On Water Surf School COVID-19 Policy

## *Changes to our WoW Standard Lessons Plans*

Once the pre-water components have been completed, the instructor(s) lead(s) the participants into the water component.

Before entering the water, the instructor must give the normal complete full safety briefing, including emphasizing the need for maintaining social distancing in the water

While in the water, it is important to remember

- Instructors are NOT permitted to push participants onto waves
- Participants and instructors must maintain a minimum 1.5m distance while in the water
- Instructors must verbally assist participants catching waves



**SURFING**  
AUSTRALIA



INTERNATIONAL SURFING ASSOCIATION  
For a Better Surfing Future



# Walkin' On Water Surf School COVID-19 Policy

## *Changes to our WoW Standard Lessons Plans*

At the completion of lessons

- Instructors give a brief conclusion, thanking participants for surfing with us
- All boards used in the lesson must be given a full wipe down with the provided hygienic antibacterial disinfectant spray, including wiping down the leashes
- All rash shirts used must be either dried to be washed at a later stage or put in a separate bucket to be washed that day
- All wetsuits used must be either dried to be washed at a later stage or put in a separate bucket to be washed that day
- Rash shirts and wetsuits **MUST** be washed before being reused by another participant. Before being washed they **MUST** be kept separate from other washed/clean rash shirts and wetsuits





# Walkin' On Water Surf School COVID-19 Policy

## *Validity of the WoW COVID-19 Operating Policy*

This policy is activated and being used in conjunction with our Standard Operating Procedures until such time as the COVID-19 epidemic and threat has eased. Once the relevant authorities deem the threat over then our COVID-19 Operating Policy will be deactivated and operations will revert to the WoW Standard Operating Procedures.

In instances where there is conflict between the SOPs and our COVID-19 Operating Procedures, the COVID-19 Policy will take precedence.



A U S T R A L I A





## Walkin' On Water Surf School COVID-19 Policy

The sole intention of this WoW COVID-19 Operating Procedure is to allow Walkin' On Water Surf School to operate, providing lessons and activities to participants in a safe environment, minimizing the chance and risk of contamination and spread of the virus.

We require the cooperation of all WoW staff, participants and, where applicable, participants' family and friends to ensure the successful implementation of this Policy during these times.



A U S T R A L I A



THANK YOU

This Policy was last updated on 1 June, 2020

*This COVID-19 Policy remains the property of, and is the IP of, Walkin' On Water Surf School. Unauthorised use or copying is NOT permitted without prior approval.*